



### MEMBER SURVEY

Company Name: \_\_\_\_\_  
 Contact Person: \_\_\_\_\_  
 Phone: \_\_\_\_\_  
 Email: \_\_\_\_\_

Please use a scale from 1 to 10 to rate the following questions. Using the following guidelines:  
 1 = Poor / Never      5 = Moderate / Sometimes      10 = Excellent / Always

Rate the overall level of service provided.

1 2 3 4 5 6 7 8 9 10

Are your requests being taken care of in a timely & courteous manner?

1 2 3 4 5 6 7 8 9 10

Rate the availability there is someone at the front counter to greet and / or assist you.

1 2 3 4 5 6 7 8 9 10

Do you like the MPE Virtual Plan Room?

Yes \_\_\_\_\_ No \_\_\_\_\_

What features do you like the best

- \_\_\_\_\_ 24/7 access to plans/specs/addenda etc.
- \_\_\_\_\_ Plans/Specs online
- \_\_\_\_\_ Addenda/Planholders Online
- \_\_\_\_\_ Email Notification
- \_\_\_\_\_ Ordering of prints online with the click of a mouse
- \_\_\_\_\_ Add you company to a bidders list
- \_\_\_\_\_ Every project in our office is online
- \_\_\_\_\_ Other \_\_\_\_\_

What would you change about the Website/Virtual Plan Room?

\_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

Would you recommend our services to another company?

Yes \_\_\_\_\_ No \_\_\_\_\_

What additional services would you like MPE to offer it's members?

\_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

Questions / Comments??

\_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

Thank you for your participation.

MPE Management

**return to: 406-721-2941 fax or [jamiw@vemcoinc.com](mailto:jamiw@vemcoinc.com)**