



VEMCO

JOB DESCRIPTION: HVAC Support Technician

PLEASE NOTE: this position is located in Bozeman, MT

Our company is currently in need of a service technician to assist in the start-up and warranty repair of the HVAC equipment that we sell in the Bozeman, MT market. Ideal candidate will reside in Bozeman, Belgrade, Big Sky, Livingston, MT area. We are a manufacturers representative for a wide range of products including chillers, condensing units, air handling equipment, computer room air conditioning, hot water and steam boilers, and variable frequency drives, just to name a few.

Specific Job Functions:

- * Initial start up of equipment, performs corrective and preventive maintenance, upgrades, maintains, repairs, trains and solves difficult applications and configuration problems on systems and products.
- * Performs on the job customer training on maintenance and operation of systems and products
- *Ensures that customer receives the highest quality and most cost effective service and support, working with Sales, Factory Tech Support, Repair and others as needed.
- * Manages time effectively to ensure that the customer need is satisfied
- *Partners with Vemco Sales Team to build customer loyalty and help drive sales of products and services
- *Maintains technical proficiency including engineering changes, system enhancements and troubleshooting techniques
- * Maintains a positive professional image to customers and associates
- * Performs general service duties as required
- * Additional job requirements and related general duties as needed

Job Requirements:

- * Some degree of overnight travel required – in the range of 10-20%.
- * Available 24/7 as needed.
- * Participate in and pass drug testing and background checks as required to meet customer need.
- * Be able to meet and comply with customer safety programs and requirements for site visits

We are a company that is willing and able to teach you what you need to know about the business. We offer a competitive benefits package that includes: 401k retirement plan, medical benefits, Flex Cafeteria 125 plan, profit sharing, paid holidays, vacation & sick leave.

Desired Skills and Expertise:

- *basic understanding of refrigeration cycle on air cooled and water cooled equipment
- *ability to read and understand wiring diagrams and visualize the operating sequence
- *a strong mechanical aptitude and a burning desire to understand how and why something works
- *ability to demonstrate operation of equipment to the owner and/or his representatives
- *a willingness to travel to various locations in the U.S. for factory training on the equipment we sell
- *a willingness to travel to various locations throughout the state to assist in initial start up and/or emergency support on any equipment we sell.
- *Must have professional communication skills, both verbal and written.
- *Must operate specialized tools efficiently.
- *Valid Drivers License.
- *Must be able to work in environmental and physical challenging working conditions.
- *Must be able to lift objects weighing 50lbs or above regularly.
- *Proficient in MS Office products; word, excel, outlook etc.